



Shining Waters



December 2019
NEWSLETTER



'TIS THE SEASON

NO MATTER WHAT HOLIDAY YOU CELEBRATE, WE'D LIKE TO WISH YOU A SAFE AND HAPPY HOLIDAY SEASON & A PEACEFUL AND PROSPEROUS NEW YEAR!

From all the Staff at the Marina and Events, thanks for making 2019 a great season. 2020 is shaping up to be a wonderful year with lots of improvements to the Marina. See you in the new year.

BOATINGSTORE

WINTER HOURS:

Marina Office & BoatingStore
Monday to Friday - 8:30 to 5:00

CLOSED:

Closing at 3:00 - Dec 19th
Holiday Break

Closing Dec 24th at 12:00 noon
- Re-opening Jan 2nd at 8:30am

Sometimes the office closes during the winter for different reasons, such as weather or meetings. Please call ahead if you plan to come by and see us. You can also check our FaceBook page.

WINTER REMINDERS



Your Boat on Land - Some Tips

Checking your Boats: Please don't

MARINA Staff Updates

We would like to welcome our newest addition to the Marina team; Service Co-ordinator, **Jillian Boutilier**. Jill is taking over the Office duties and will usually be your 1st point of contact. She comes from an office administration background and will be learning lots about Boats this winter. Feel free to stop by and meet her on your next visit to the Marina.

Marine Service Tech: For those that have not met **Kris Campbell**, he joined us last May and has jumped

forget about your boats in the winter, it is YOUR responsibility to check your stands/cradle/cover/halyards during the winter. This is especially true after a freeze thaw cycle when the ground gets soft. DO NOT tie tarps to boat stands, the flapping will pull the stand out causing your boat to topple over.

Ladders: If you do not want to lend your ladder, make sure it is locked and has your name and boat name on it.

Clean: Please keep the area around your boat clean and debris free, for appearance in the yard and so the yard crew does not have to clean up after you in the spring.

Label: Everything you own should be labelled. This includes; Stands, cradles, cover frames (each piece), electrical cords etc. in case they get misplaced, we will know who the owner is.

Tenders: Some customers have been storing their tenders under their boats (make sure they are within the footprint of your boat), you can do this but they should be locked (with a spare key in the office) We discourage this as tenders have gone missing and the added wear and tear on your boats.

Power Cords: Boats CAN NOT be left plugged in while unattended. This is clearly stated in the contract this is due to electrical fires and the added cost of electricity. Remember a 15 Amp circuit (household plug) will not support 30 Amps of power.

Halyards: We are part of HRM and our development agreement states that noises halyards make in wind storms should be minimal. Please tighten your halyards or tie them off away from the mast so they do not slap in wind storms

REMINDER OF DUE DATES:

February - Deposits on Docks &

in to his roll as MST. Very knowledgeable, over 15 years of experience and a list of qualifications longer than most, he know his stuff.

MST Apprentice: **Wendy Harrison** has joined the team as a 2nd year MST Apprentice. Deciding on a career change she has enrolled in the Marine Service Tech Program with NS Boat Builders. She works closely with Kris to learn all the details of your boat.

Looking for NEW Staff:

We are looking for some new talent to join our team here at the marina. - Below are the positions we are looking to fill:

1. 2nd Store Clerk
2. Marine Parts Specialist
3. Yard Laborer
4. Customer Experience Specialist

If you know someone looking to join our staff, please contact us at admin@shiningwaters.ca. Positions will be posted on our website soon.

ACCOUNTS AND PAYMENTS:

Shining Waters does not offer terms nor do customers have "an account" with us. Customers have the option to put a "credit" on their account but invoices must be **paid in full** prior to additional work or services being completed.

Please make sure we have updated Credit Card information on your account or should you prefer, we are now set up to receive e-transfers to; admin@shiningwaters.ca

Moorings

May 1st - Summer hours start (Open Weekends)

Launch or May 15th - Final Payment for Docks and Moorings

June 1st - Summer Storage Starts

October 1st - Winter Storage Starts

**SERVICE
WORK:**



Please note; special projects are on hold as of April 1st as we will be focusing on work required to get all boats launched. Please contact the office for further info. if needed.

UPCOMING Events / Important Dates

Mooring and Dock Reservation Letter: Mid January 2020

Boat Show - Feb 6th to 9th, 2019 - BOOTH 405

New Price List - February 2020

Docks Installed - 2nd Week of April



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Connect with us

